



# WARRANTY CERTIFICATE

This warranty applies to uPVC windows and doors manufactured in the European Union and sold for residential use in Canada.

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Order No. \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Invoice No. \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**MAXIMA PROFIL NORD SRL**

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## DEFINITIONS

**"Lifetime"** means the reasonably foreseeable useful service life of the product, contractually established as twenty-five (25) years from the original invoice date.

**"Limited"** means subject to the scope, exclusions, prorations, and remedies expressly stated herein.

**"Manufacturing Defect"** means a defect present at the time of manufacture and excludes installation, maintenance, environmental exposure, or misuse.

**"Color Change"** means a gradual and uniform variation in surface color or appearance resulting from exposure to ultraviolet radiation, atmospheric conditions, and environmental factors over time. Color Change is a cosmetic phenomenon inherent to all exterior building materials and does not affect the structural integrity, thermal performance, or functional operation of the product.

**"Residential Use"** means use in single-family dwellings or low-occupancy multi-family residences, operated under typical household usage patterns.

**"Multi-Residential or Light Commercial Use"** means use in buildings such as apartment complexes, condominiums, mixed-use residential buildings, small offices, or similar applications with moderate traffic levels.

**"Commercial or Institutional Use"** means use in buildings including, but not limited to, schools, educational facilities, hospitals, healthcare facilities, public buildings, and high-traffic commercial or institutional applications.

## COVERAGE SUMMARY

**uPVC profiles (white):** Limited Lifetime (25 years), prorated after the twentieth (20th) year, based on a proportional reduction calculated according to the elapsed portion of the warranty period

**uPVC profiles (laminated/colored):** 10 years

**Insulated Glass Units:** Limited Lifetime (25 years), seal failure only

**Paint / Foil adhesion:** 10 years

**Labour:** 1 year

**Hardware (Residential Use):** 10 years – parts only

**Hardware (Multi-Residential / Light Commercial):** 5 years – parts only

**Hardware (Commercial / Institutional):** 2 years – parts only

## uPVC PROFILES

uPVC profiles are warranted against cracking, structural deformation, and delamination resulting from manufacturing defects.

Warping or deflection shall be considered a defect only if it exceeds 6 mm (1/4 inch) measured over a 2.4 m (8 ft) span under normal residential conditions.

### **Excluded:**

Corrosive or saline environments;

Localized heat build-up caused by films, dark blinds, shutters, or insufficient ventilation;

Damage resulting from building settlement, structural movement, expansion, contraction, or foundation failure;

Color Change, as defined herein, which is excluded from warranty coverage.

## INSULATED GLASS UNITS

Insulated glass units are warranted solely against permanent fogging or dust deposits between panes caused exclusively by seal failure and resulting in a material obstruction of vision.

### **Excluded:**

Spontaneous thermal breakage is covered for a period of one (1) year only, provided that the glass shows no evidence of impact, point loading, edge damage, or external force.

## HARDWARE

Hardware components are warranted against manufacturing defects in accordance with the applicable usage classification and subject to proper installation, operation, and maintenance.

**For Residential Use**, hardware components are warranted for a period of ten (10) years against manufacturing defects.

Normal Residential Use refers to typical household operation patterns and excludes high-frequency, abusive, or commercial-type usage.

**For Multi-Residential or Light Commercial Use**, hardware components are warranted for a period of five (5) years against manufacturing defects.

For Commercial or Institutional Use, including schools and other high-traffic facilities, hardware components are warranted for a period of two (2) years against manufacturing defects only.

### **Maintenance & Exclusions (Applicable to All Use Categories):**

Routine adjustments, realignment, or recalibration are considered maintenance and are not covered under warranty. Annual lubrication of moving parts is required.

This warranty does not cover oxidation, corrosion, finish wear, or use in corrosive environments, including coastal areas, industrial zones, swimming pool facilities, or locations with elevated salt or chlorine exposure.

## **LABOUR**

Labour is covered for approved warranty repairs during the first year only.

After year one, parts are supplied EXW (Ex work), with transportation and installation costs remaining the responsibility of the customer.

## **TRANSFERABILITY**

This warranty is transferable once within the first ten (10) years.

After transfer, coverage converts to a ten (10) year limited parts warranty from original invoice date.

## **EXCLUSIONS**

Improper installation, modification, repainting, commercial use, excessive humidity, acts of God, vandalism, or failure to report defects within thirty (30) days of discovery.

## **REMEDY LIMITATION**

Manufacturer's obligation is limited to repair, replacement with equivalent product, or refund not exceeding original product value.

No liability for incidental or consequential damages.

## **GOVERNING LAW – CANADA**

This warranty is governed by and construed in accordance with the laws of the province and country in which the product is installed.

It applies in addition to, and not in limitation of, the mandatory statutory warranties provided under applicable Canadian consumer protection legislation, including, where applicable, the Québec Consumer Protection Act.

Nothing in this warranty limits or excludes any consumer rights provided under applicable consumer protection laws.

No distributor, installer, or representative is authorized to modify, extend, or enlarge this warranty

## GENERAL NOTES – FOR INFORMATIONAL PURPOSES ONLY

The notes entered below are for informational purposes only and do not modify or extend the terms of this warranty.

